Phoenix Union High School District (AZ)

Drawing on resources from the Center at UCLA, the district has completed 4- two hour PLC meetings with the Student Support Service staff on all 16. This includes 11 different job titles - with most of the 11 of the large campuses having 1 person in each position, and the 5 small schools at least having a counselor and social worker that travels between some of those, and

some have their own. The categories are as follows:

- >Behavior Intervention Specialist
- >Community Liaison
- >Counselor
- >Destination Graduation Coach (Valley of the Sun, United Way position)
- >ESL, Parent Student Liaison Native American Advisor Nurse Psychologist
- >Social Worker Student Liaison Student Prevention Intervention
- >Specialist

See below for the agenda for each of the meetings.

In focusing on the six content arenas, they started with Crisis Assistance and Prevention (see attachment).

Their plan for January's PLC is to review the data from the first 3 arena assessments that will have been sent out before then (Crisis, Transition, & Home Involvement) and then begin to work on gathering input regarding an intake and referral form - hopefully one that is electronic.

At the February PLC, they will review the results of the other 3 arena assessments (Student & Family Assistance, Community Support & Classroom, Based Approaches) and begin to work on the needs assessment for 3 arenas. The agenda for March will be to work on the needs assessment for the final 3 arenas.

A presentation to the District Leadership and campus administrators is planned over the course of a few weeks in either January or February.

They report: "We feel good about what we have accomplished and about moving forward."

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Learner Supports Team PLC #1 Wednesday, August 21, 2013, Central High School Library 7:30 – 9:30 am

Objectives: By the end of this session, participants will be able to:

- Describe the roles and responsibilities of the members of the student services teams as they currently exist.
- Create a visual representation of the interactions that occur between members of the campus student support services team.
- Compare and contrast the current structures of student support systems across the district.
- Take a survey to inventory the current student support services practices across the district.
- Describe the new Continuous Improvement Plan expectations for Supplemental Supports and Intervention Services and Data, Assessment and Evaluation.
- Explain how they will collect, share and analyze data to make informed decisions about student support services.

Time	Minutes	Facilitator	Activities	Materials
				needed
7:30	10	Evie	Welcome	Job title signs on
			Intro Learner Support Leadership Team	tables (with
			Agenda	campus signs
			Objectives	underneath)
			Norms	Participant
			Debi will blow the whistle for demo	Agenda
				PPt
				Train whistle
7:40	30	Debi &	Group Introductions:	Poster paper
		Alexis	Debi – 1 minute for directions	Markers
			Each job group will have 10 mins to create a 1	PD box
			minute (picture or acted out) presentation of who	Timer
			they are and what they do to support student	"Notes" – on
			learning.	back of Agenda
			Everyone will take notes on the back of their	Train whistle
			agenda. Notes will be used for next activity.	Proxima on,
			See "Notes" page, part 1, on back of participant	screen
			agenda	PPt of timer
8:10	10	Alexis &	Move to campus groups at tables	Switch table
		Yvonne	(Alexis will announce where campuses will be sitting –	labels to campus
			alphabetically)	signs
				Proxima on,
				screen
				PPt of timer

8:20	15	Nick & Julie	Diagram of campus student support services	Job Title circles
0.20			Nick - 1 minute for directions	and blank circles
			For this activity, each campus team will be using the	for programs in
			Job Title circles in their folder, poster paper, glue	folders
			stick and markers on their table.	Directions for
			Work together for 13 mins to:	activity Markers
			• #1 – Label the paper with your school at the top	PD box
			• #2 – List the campus and district level supervisor)s)	Poster paper
			over the Support Service Staff on your campus	Train whistle
			• #3 – glue the circles on the poster paper to create a	Train Winstle
			 diagram of support services on the campus #4 – use colored markers to create dash marks to 	
			indicate how your support services team currently	
			interacts with one another to provide services	
			At end of 13 min, teams will post their diagram	
			(according to signs around the room) and stand in	
			front of it. Debi will blow the whistle at 10, 13 mins.	
			We will move to the next activity in 15 minutes.	
8:35	20	Evie	Gallery Walk	
			Evie – 1 minute for directions	
			Each campus will have 5 minutes to Gallery Walk to	
			each of the other campus diagrams in their section	
			of the library. You will have 1 minute in front of	
			each diagram. Your task is to review the other	
			campus diagrams and take notes on the back of	
			your agenda on the similarities and differences from	
			your own diagram. Debi will blow the whistle to	
			signal the time to move to the next campus diagram. Every campus will start with the campus	
			diagram to their right. The end campus will move	
			to the 1 st diagram in their section.	
			After the 5 th whistle blow, return to your campus	
			table and you will have 9 minutes to list (on the	
			"Ah-ha" 5x8 card in your campus folder) and discuss	
			the similarities and differences that you noticed	
			between your diagram and the other campus	
			diagrams.	
			• 5 – minutes – In Large group random tables will be	
			chosen to report out 1 "Ah-ha".	
8:55	20	Praphul &	Learner Support Survey	Modified survey
		Cyndi	Praphul and Cyndi – 1 minute for directions	
			 Individually complete the Learner support survey (9 mins) 	
			Talk together as a campus team to discuss your	
			responses (10 mins) (What did they notice? Is	
			there room for improvement?)	

			9:05 - Gisele log in to synergy for next activity	
			3.03 discreting in to synergy for next detivity	
9:15	13	Evie & Gisele	 Data Collection for 2013-14 Evie – 3 mins to discuss: CIP requirement, Standard 5 for data collection, sharing and analysis for continuous improvement. Nurses, Ell SPL's, Community Liaisons, Student Liaisons, and Native American Advisors will continue to enter in Synergy Modules and their district created data bases according to their current practices. Psychologists, BIS, Social Workers and Intervention Specialists will enter all student interactions in Synergy in both the Student Conference Module and Contact module as appropriate. Gisele will be demonstrating how to do this accurately in a few minutes. All staff will be required to submit a monthly report of their data from Synergy Modules. The process for creating the report for Synergy will be taught at a future training. The BIS, Psychologists, Social Workers and SPIS will be trained in the near future to use a data base that is being created. Gisele – 7 mins for demonstration Demonstrate where to find the Student Conference and Contact Modules and accurate entering of the Issues and Intervention information Evie – 3 minutes for table discussion: Discussion at each table on how everyone will incorporate data entry, collection, sharing and analysis on an ongoing basis. 	Proxima on, screen Synergy open
9:28	2		 Closure, evaluation and homework assignment(s): Evie – 1 min closure and eval, Thank you for your participation Please complete the evaluation in your folder 1 min for homework assignment Article reading – will be emailed to everyone Based on article, come to Sept 18th PLC prepared to use what you learned. Bring campus diagram. 	Evaluation Article in campus folder

Learner Supports Team PLC #1 Wednesday, September 18, 2013, Central High School Library 7:30 – 9:30 am

Objectives: By the end of this session, participants will be able to:

- Renew commitment to enter conferences with student's in the Conference Module as appropriate
- Identify Barriers to Learning that impact the students on their campus
- Connect the Barriers to Learning to available interventions on their campus
- Understand the 6 Arenas
- Begin to tie current available interventions to the 6 Arenas

Time	Minutes	Facilitator	Activities	Slide #	Materials needed
7:30	10	Evie	Welcome Intro Learner Support Leadership Team Agenda Objectives Norms – revisit Synergy Conference Module Data update	#3-5	 Campus signs on tables – according to size of team Participant Agenda PPt
7:40	15	Praphul	 Process Barriers to Learning article "	#6	 Copy of article Poster paper PD box Proxima on, screen PPt of timer
7:55	10	Alexis	 Handout Barriers to Learning thought map and ask individuals to take 2 minutes to write down all the barriers to learning that the students on their campus experience. Campus teams discuss their findings for 5 minutes 	#7	 Handout of Barriers to Learning PPt of timer
8:05	5	Nick	 Introduce the poster paper activity: Campus teams will create 3 posters, with the titles: "Academic", "Behavior" and "Social/Emotional" And a T-chart under the title of: Barrier (Issue) Intervention Campus teams will list the barriers on 	#8	 Directions for activity PD box Poster paper (3 per campus) PPt of timer 5x8 "Ah-ha" cards for team all members
			their thought maps under the		

	10 5		 appropriate heading (academic, behavior or social/emotional) Campus teams will begin to list the interventions that are available (in black marker) or needed (in color marker) Individuals will list their "Ah-ha" on the 5x8 card 		
8:40	15	Cyndi	 Process 6 Arenas article "Framing an Enabling Component for a School Site: Overview of activity Related to the 6 Curriculum Arenas" Close Reading activity with Guiding Questions: What are the 6 Arenas? Which Arenas are the strongest on your campus? Which of the Arenas are the most challenging on your campus? 	#9	Copy of article Guiding Questions on back of agneda
8:55	30	Cyndi	 Campus teams will begin to enter the interventions available on their campus into the 6 arenas (considering which are campus based and which are community based) 	#10	6 arenas postersPD box
9:25	5	Evie	Closure, evaluation and homework assignment(s): Homework: Obtain the pyramid for your campus from a member of the CIP team that attended the work session on Saturday, September 7th Connect with your campus administration to set a Student Support Services Committee meeting with the full Committee to share and discuss what was learned at today's PLC: The Barriers to Learning on your campus The campus —based chart and the Community — based chart of the 6 Arenas. Evaluation:	#11	Copies of Pyramid from the CIP work session 1 copy of Homework assignment for each campus Evaluation

Next Month:	
 Common Core CIP Standards for 	
Learner Supports	
Results of survey	
 Review of campus diagrams 	
 Organizing into 6 arena groups 	

Learner Supports Team PLC #3 Wednesday, October 30, 2013, Central High School Library 7:30 – 9:30 am

Objectives: By the end of this session, participants will be able to:

- Compare and contrast the Barriers to Learning that were discussed at least months meeting to the concept of the UCLA "Range of Learners" as discussed in the Learner Support System
- Examine PUHSD system of providing support services in comparison to the UCLA Learner Support System
- Categorize interventions into Tier 1, Tier 2 and Tier 3
- Connect currently available tiered interventions to three arenas: Support for Transitions, Home Involvement/Engagement in Schooling and Community Support first by job group and then by campus

Time	Minutes	Facilitator	Activities	Slide #	Materials needed
7:30	10	Evie	Welcome Intro Learner Support Leadership Team Agenda Objectives Norms – revisit Synergy Conference Module Data update		 Job alike signs on tables Participant Agenda PPt
7:40	15	Cyndi	Update on Survey data		Proxima on, screenPPt
7:55	30	Debi	 Review and intro of UCLA model Diagram of our 3 tiered model Photo of campus drawings Unifying concept for Student/Learner Supports Why the Marginalization?/Two legged stool 3-component framework/3-legged stool 3 Tier model UCLA Levels of Intervention Continuum Combination of 3 Tiered model and UCLA levels (Language) 6 Arenas 3 Arenas for today Support for Transitions Home Involvement/Engagement in Schooling Community Support 		PPt Handout of slides

8:25	5 10	Debi	 Review Tier 1 Job Alike groups list all Tier 1 interventions they would provide in each of the 3 target Arenas: Support for Transitions Home Involvement/Engagement in Schooling Community Support 	Worksheet to list Tiered Interventions for each of the 3 Arenas
8:40	5	Debi	 Review Tier 2 and scenarios Job Alike groups list all Tier 2 interventions they would provide in each of the 3 Target Arenas 	 Worksheet to list Tiered Interventions for each of the 3 Arenas Slide of scenario
8:50	5	Debi	 Review Tier 3 Job Alike groups list all Tier 3 interventions they would provide in each of the 3 Target Arenas 	 Worksheet to list Tiered Interventions for each of the 3 Arenas Slide of scenario with additional information
9:00 9:25	5 20 5	Debi Evie	 Move to campus tables Campus teams share what each job alike group has written under each Tier and for each Arena Report outs and "AH-HAs" 	 Gnarles Bark, "You make me crazy" music Charts of 3 Arenas Ah-Ha cards

Learner Supports Team PLC #4 Wednesday, November 20, 2013, Central High School Library 7:30 – 9:30 am

Objectives: By the end of this session, participants will be able to:

- Compare Post-it note comments regarding effectiveness of campus support service teams and programs with survey responses
- Review PUHSD outcome data
- Examine PUHSD system of providing support services in comparison to the UCLA Learner Support System
- Categorize interventions into Tier 1, Tier 2 and Tier 3
- Connect currently available tiered interventions to three arenas:

Classroom Focused Enabling
Crisis Assistance and Prevention
Student & Family Assistance

Time	Minutes	Facilitator	Activities	Slide #	Materials needed
7:30	15	Cyndi & Alexis will help monitor for participation Praphul, Nick, Jenny and Kim will help put post-it in categories	 Entry activity: As participants enter, the PPt will read: While you are waiting, please write: on a pink post it - 1 thing that you like (that is working) about your campus support student services team on a yellow post it - 1 thing that could be improved about your campus student support services team on a blue post it - 1 thing you like about our student support services PLC workshops on a green post it - 1 thing you would like to have happen during our student support services PLC When you complete the activity, place your post it on the easel paper with the matching heading Process 	2	 PPt Proxima on, screen Microphone Campus signs on tables Pink, yellow, blue green post-it's on each table Easel paper with titles: "Like about Campus Team" "Improve Campus Team" "Like about PLC" "Want at PLC"
7:45	15	Evie	Welcome Objectives & Norms – revisit Agenda District Outcomes Data - activity	4-10	 Campus signs on tables Participant Agenda PPt

8:00	15	Cyndi	 Update on Survey data - activity Questions #1, 2, and last page 	PPtHand outs
			Questions wit, 2, and last page	Tiana oats
8:15	15	Debi	 Starfish Multiple starfish A shift in focus (2) Where are we heading PUHSD implementation Who's currently using Outcome data Prototype for district 6 Arenas Prototype for schools Types of Learners UCLA Levels of Intervention Continuum Combination of 3 Tiered model and UCLA levels (Language) 6 Arenas 3 Arenas for today Classroom Focused Enabling Crisis Assistance and Prevention Student & Family Assistance 	PPt Handout of slides
8:30	3	Debi	 Review Tier 1 Individually, according to your job duties - list all Tier 1 interventions they would provide in each of the 3 target Arenas: Classroom Focused Enabling Crisis Assistance and Prevention Student & Family Assistance 	Worksheet to list Tiered Interventions for each of the 3 Arenas
8:35	3	Debi	 Review Tier 2 and scenarios Individually - list all Tier 2 interventions they would provide in each of the 3 Target Arenas 	 Worksheet to list Tiered Interventions for each of the 3 Arenas Slide of scenario
8:40	3	Debi	 Review Tier 3 Individually - list all Tier 3 interventions they would provide in each of the 3 Target Arenas 	Worksheet to list Tiered Interventions for each of the 3 Arenas

8:45	30	Debi	Campus teams share what each individual has written under each Tier and for each Arena	 Slide of scenario with additional information Charts of 3 Arenas
9:15	10	Debi	 December – campus work – Survey Monkey assessment of 6 Arenas January PLC – Teacher referral form & LST Intake form Feb & March – Resource Mapping all 6 Arenas Homework – Meet on campus as Learner Supports Team Including Admin over team: ✓ Review the data from the last page of the survey ✓ Review Recommended Language for Your CIP 	 This will be emailed to you Bring samples of campus intervention referral forms HO of CIP recommendati ons
9:25	5	Evie	Report outs and "AH-HAs"	Ah-Ha cards